

covid-19 & The Waterman's Arms

we've identified the various ways that the virus could spread in our pub. As we know the virus can spread by direct contact, contaminated food+drink, breaks in the skin & through air (cough+sneeze)... That said, we have prepared a mission to minimise any chance of anyone contracting the virus here at The Watermans Arms!

STAFF

All staff will have temperature checks before starting each shift.

They will follow a strict hygiene & will wash their hands regularly (including antibacterial gel / gloves)

Our staff will not be able to work if they show any signs of Covid-19

If any of our staff live in a household where Covid-19 is present, they will be told to self isolate for the time required and will not be working.

HOW WE WILL KEEP THE WATERMAN'S ARMS SAFE !

- We will be enforcing strict sanitising in areas frequently touched (handles . Bar . Menus . Hand rails . Card machine and so on)
- Tables will be sanitised before use.
- Our washroom will be checked by a member of staff 4 times per hour (can be checked from the chart kept in the washroom)
- Tables will be laid after you sit down, provided with sanitised menus and wine list for your own personal use during service .
- Antibacterial hand gel will be dotted in the pub for your personal use & at the entrance.
- Kitchen is sanitised throughout anyway and will be extra sanitised now but due to having less people allowed at one time in the kitchen the menu will be limited .

WHAT WE EXPECT FROM OUR WONDERFUL CUSTOMERS!

- customers must not enter if they show symptoms of Covid-19
- Customers need to use antibacterial gel before entering our beautiful Pub to keep us all safe.
- Customers need to keep 1 meter distance inside our pub no matter how hard it will be we will be there to remind you all.
- Enjoy yourself & feel safe because we are doing everything in our power to provide this for you all
- We have a one way system in our pub as we are lucky enough to have enough space to do this.
- When making a booking for a meal we ask for telephone number & postal code (in case of a trace being needed due to covid-19)

THE WATERMANS ARMS B&B

- rooms will be fully sanitised after each stay
- There won't be any early check-ins as we need the time to be fully confident that we have sanitised everything.
- Laundry is taken away and sanitised by our Dartmouth laundry company.
- We will ask for postal codes for bookings if needed for a trace due to covid-19

WE CAN NOT WAIT TO REOPEN

we hope that our riverside & top terrace will be enough open space for you all to enjoy